



General Security Guidelines For Safe Online Banking

- * Keep your passwords confidential**
- * Avoid using simple passwords and use strong passwords**
- * Change the passwords periodically and whenever you feel that your password has been compromised or made known to anybody accidentally**
- * Destroy the password/pin mailer after changing the password/pin**
- * Avoid accessing online banking websites from cybercafés/shared networks**
- * Upgrade the Operating System (OS) of the computer system promptly as newer/upgraded versions would help make your system more secure.**
- * Use newer/upgraded versions of browsers as they are regularly updated to block and alert you from accessing the phishing sites**
- * Install Antivirus software on your computer systems and update them continuously as this will reduce the risk of virus attacks**
- * Installation of personal firewall would provide added level of security**
- * Any potential risk caused through pop up windows may be eliminated by removing spy ware or ad ware installed on your system by using spyware/adware removing tools.**
- * Avoid downloading from unknown/unfamiliar sources. They may contain Trojans/malicious programs or worms/viruses that may compromise your system security.**
- * Disconnect your internet connection when not in use. This would avoid unnecessary access to the information on your systems and help protect yourself even if you have a personal firewall installed in your system.**
- * Logout completely after using the online application, i.e., by clicking the logout button and closing the browser windows.**